



WARRANTY PROCEDURE

When you encounter an issue with a Roswell product that you feel could be a warranty issue please follow these steps:

- 1- Contact the Roswell warranty department at 780-962-0868 ext 231.
- 2- Upon speaking with a representative you will receive a return authorization number(s). Carefully package the product **with proof of purchase** to be returned to:

Roswell Wake Air
#201, 26229 TWP 531A
Acheson, Alberta
T7X 5A4
CANADA

- 3- Labeled - Attn: Warranty Department RA#_____
 - 4- Ship to Roswell with you preferred carrier.
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Please note the following:

As a dealer you are responsible for all associated shipping costs back to Roswell. We will not accept collect shipments.

You are responsible for the product returning to Roswell in the same condition it leaves your dealership.

Roswell is responsible for shipping the item back to your dealership at our expense.

Warranty will not be granted or denied until the product has been reviewed by the warranty department.